

Glimpses of warmer weather have us thinking about our spring and summer trainings that will be offered throughout Greater Minnesota! Just like years past, we are planning to visit Rochester, Bemidji or Moorhead, Marshall, Duluth, St. Cloud and Brainerd in the coming months to offer trainings at locations that are more convenient for our customers. If you have any feedback on the types of topics or courses you'd like to see in your particular location, please feel free to let me know so we can take that into consideration during our planning. Also, if you've always wanted to have a training at your site, we can coordinate your customized training the day before or after these trainings and save you money! Contact me at jmay@starsvcs.com. See you soon!

Jennifer May

Upcoming Courses:

Psychotropic Medication Monitoring

March 10, 2010, 9:00am-12:00pm

For any individual taking psychotropic medication, monitoring medication for effectiveness is mandatory according to current 245B licensing requirements. Proper training and knowledge is essential to completing all required documentation. [Click here](#) for more information and registration.

Tardive Dyskinesia, the DISCUS and the MOSES

March 10, 2010, 1:00pm-4:00pm

Individuals taking psychotropic medications may be at risk for developing side effects including Tardive Dyskinesia (TD), an abnormal involuntary movement disorder. Because of this risk, careful monitoring of the individual using a standardized assessment may be required of the licensed provider. The DISCUS is the most common assessment and is best completed by trained individuals and/or medical health professionals. [Click here](#) for more information and registration.

Finance & Billing for Social Services Agencies

March 18, 2010, 9:00am-12:00pm

In a time of tight margins, it is important to capture revenue for the services you have provided. In addition to the completion of the on-line billing forms, you will receive information on how to organize the required data so that the error (denial) factor can be reduced, in turn eliminating the denial of claims and the delay in payments that you need. The information you will learn will help to increase cash flow, lower denials and track your billings. [Click here](#) for more information and registration.

Individual & Program Finances

March 18, 2010, 1:00pm-4:00pm

This course is intended to give you an in-depth look at individual and program funding, reporting requirements, forms, and timelines. This class will help you to gain a better understanding of funding sources, medical assistance, and an individual's personal funds. [Click here](#) for more information and registration.

A Year in the Life of a Designated Coordinator

March 24, 2010, 12:30pm-3:30pm

From admission to annual, follow along as we go through the work of a Designated Coordinator. Not only will we cover what needs to be done, but we will cover why and how to do it according to 245B and best practices. [Click here](#) for more information and registration.

Foundations for Success - Rochester

April 15, 2010, 9:00am-4:00pm

STAR is committed to offering trainings that are convenient for our customers. The 2010 Foundations for Success series includes the following courses: Psychotropic Medication Monitoring, Understanding 245B: The Consolidated Standards, Writing Effective Behavior Support Plans, and What All Managers Need to Know about Incident and Accident Reporting. [Click here](#) for more information and registration.

Understanding & Applying Rule 40

April 21, 2010, 12:30pm-4:00pm

This training is divided into two sections designed to provide managers with understanding on the details of Rule 40, which governs the use of aversive and deprivation procedures for individuals with developmental disabilities. Proper understanding and implementation of these procedures is necessary to ensure respectful care of individuals. [Click here](#) for more information and registration.

Emergency & Disaster Planning - Are You Ready?

April 28, 2010, 12:30pm-3:30pm

Fire, severe weather, natural disasters, pandemic flu, terrorist attacks; catastrophe can happen anywhere, anytime. Are you prepared for that day? Disaster planning can be difficult for any business, but when working with individuals with disabilities, there are additional challenges you as a provider will face. This disaster planning class will address the unique concerns providers face when preparing for and responding to emergencies while working with people with disabilities. [Click here](#) for more information and registration.

Quick Links:

- * [March & April Training Calendars](#)
- * [Flat Rate Training Special](#)



HR Corner:

March is great month to look at your yearly training requirements.

Consider having a control month for each required annual training. That way you can be sure no one is missing this DHS requirement.

STAR has study guides and competency measures to help you meet this requirement.

- * Vulnerable Adult
- * Maltreatment of Minors
- * Bloodborne Pathogens
- * Emergency Procedures
- * Rule 40



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